

COMAPLE S.L.U showcases its **Quality and Environment Policy**, with full awareness of the need to orientate its products and services to the clients' complete satisfaction, and of our commitment to comply with pertinent requirements and to improve continuously, as well as our commitment to environmental protection and pollution prevention.

With this ethos, our human and technical resources are ready to create a quality dynamic in the company. An internal quality which lubricates the cogs of our company to make each of the parts a whole, which projects outwards with a single aim: Quality and Environment Management, which will benefit the driving force behind our work: **OUR CLIENTS and STAKEHOLDERS**.

Each and every member of our staff are, to a greater or lesser extent, responsible for every detail needed for optimum results, for managing the company's means and resources to meet our clients' expectations.

The search for this satisfaction is one of the basic pillars of our Quality and Environment Policy declaration.

1. THE CLIENT: is our reason to be. We need to know them to achieve full satisfaction. To this end we must measure their demands and needs.

Constant changes in the market and the development of society impose a dynamic and updated monitoring of this pillar. Approval clients and suppliers is an essential step to respond to the needs created at any moment and to achieve the aims of our Management Strategy.

2- ENVIRONMENT: We must know how our activity can affect the environment. To do this, we annually carry out an identification of environmental aspects and impacts on which we mark the necessary actions to minimize this impact and provide us with a reference framework to establish our environmental objectives, as well as for the improvement of environmental performance and the continuous improvement of our system of management.

3- PREVENTING ERRORS RATHER THAN CONTROLLING AND CORRECTING THEM. In each and every company activity, and in each and every department:

- ✓ Do it right first time, our daily work motto.
- ✓ Create quality awareness to achieve constant improvement
- ✓ Quality is everybody's responsibility
- ✓ Quality is not controlled, it is produced

4- TRAINING: of all the people who make up our company planned and focussed on improving their work.

With a solid grounding and established work practices we not only prevent mistakes, but can also anticipate clients' wishes, offering them new products and services. A cooperative attitude and teamwork are essential for quality.

5- PLANNING AND FOLLOW-UP: the results obtained from Quality and Environment Management are useful data for permanent improvement and act as a reference framework for establishing goals. Planning and follow-up is continuous.

With them we can control, examine, improve and transmit clients' needs, prevent mistakes in our products and services, and train our staff appropriately according to the demands of the market.

Present day society, which aims to reach new peaks of life, demands improvement in our level of quality and competitiveness.

Therefore, following our Quality and Environment Policy, each and every one of us working in **COMAPLE** must identify with it. Without this awareness, our future will not be assured.



Vía de los Castillos 1-A, Local 2
E-4692 Villafranca del Castillo,
Madrid-Spain

Signed: José Carlos Gómez. Managing Director

This policy is based on the UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2015